# **Appendix 2d: Other Audits and Grant Claims**

### **Supporting Families Programme - October to December 2022**

### **Objective**

To assess compliance with the terms and conditions of the Department for Levelling Up, Housing and Communities (DLUHC) Programme Guidance for making Payment by Result (PBR) claims for the year April 2022 to March 2023 in respect of the 2021-22 Supporting Families Programme (2021-22 Programme Guidance remains valid until December 2022 when replaced by the new Outcomes Framework and Programme Guidance).

#### **Background**

The new phase of the programme aims to build resilience by providing whole family support at the earliest possible point and help prevent escalation into statutory services. The Council has agreed to achieve measurable outcomes with a minimum of 199 families assisted by March 2023 under this Programme.

Internal Audit are required to review a minimum of 10% of claims to ensure there is suitable evidence to support the payment by results claim.

#### **Summary and Conclusion of work**

Between October and December 2022, 50 PBR claims were presented to audit, prior to submission to the DLUHC.

Internal Audit reviewed a sample of five cases which covered a representative sample of the claims outlined above. For all claims suitable evidence was available to support a PBR claim for:

- entry into the programme; and
- a claim for significant and sustained progress against all problems identified at the point of engagement and during intervention.

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#### **Disabled Facilities Grant**

#### **Purpose of Funding**

To support those in non-council properties with required adaptations to their homes based on their medical needs. Types of works undertaken include installations of:

- level access showers
- ramped access to properties
- stair lifts or through-floor lifts.

#### **Themes**

Work undertaken confirmed that grant spend complied with the terms and conditions of the grant.

During the audit, opportunities were identified to strengthen DFG processes. These have been fed back to the service and are being addressed.

**Opinion: Unqualified**